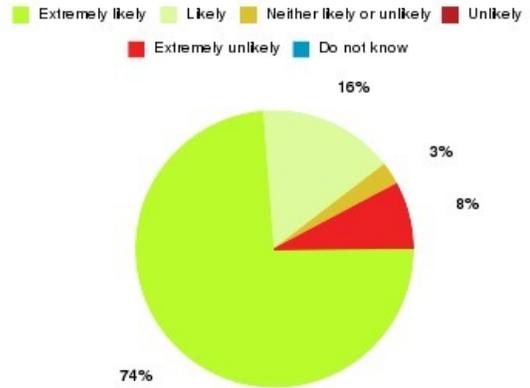


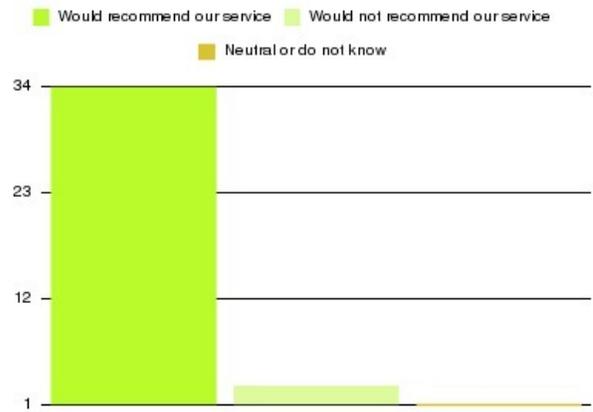
GP – Calvert Practice (1st floor) Summary

Number of responses: 38

Recommendation	Amount	Percentage
Extremely likely	28	73.684%
Likely	6	15.789%
Neither likely or unlikely	1	2.632%
Unlikely	0	0.000%
Extremely unlikely	3	7.895%
Do not know	0	0.000%



Recommendation	Amount	Percentage
Would recommend our service	34	89.474%
Would not recommend our service	3	7.895%
Neutral or do not know	1	2.632%



Comments

Got here 10 minutes early and its now half an hour past my appointment and I still havn't been seen yet. If I was half an hour late they wouldn't see me :(

Doctor and Nurse My visit was good and the nurse Jill was very pleasant and she knew what she was on about. You could put a clock in the waiting room and some water.

Nurse really pleasant and friendly.

Nurse - very good kind and understanding.

I'm not good talking to people but Lisa made me feel at ease I didn't need to be nervous about Coming to doctors.

Lovely pleasant young lady took my bloods I'm very happy with today's visit

Dr was brilliant, Receptionist not so, seems rude and in a rush, not very polite and does not seem to want to listen properly. You dont feel like you are getting her full attention.

I came for bloods today and saw Lisa she took the time to explain the appointment system as I get very frustrated when I cannot get appointment. She was very nice even though I was complaining.

Receptionist very professional and helpful with my queries. Very nice to speak to

Bought my baby for 1st injection. Nurse was very understanding and took her time explaining everything.

Wasn't waiting as long as usual

Friendly

Everything explained and discussed

Thorough and good . No improvement needed.

Friendly staff, efficient, short wait before seen.

I found today very helpful

The nurse was very nice with my daughter.

Very happy and cheerful nurse

Everything was fine no improvements need making

Understanding nurse very helpful and got problems with prescriptions sorted out

Good service.

was happy with everything. Nurse was very good. Made to feel at home. 10 out of 10.

Made to feel at ease. Lovely nurse. Excellent friendly service.

Nurse

very quick and easy. Staff very friendly.

Told to go "private" if I need seeing for removal of large lump! (or wait for it to grow even bigger)

It could be improved a lot since Dr X has left. This surgery has gone down hill and I am moving surgeries.!!!

Dr and asthma nurse appt very good/informative and helpful. Thank you.

nurse explained all I need to do to control the asthma and gave advice. This visit is very good.

very friendly nurse - expert service - quickest smear i've ever had. Thank you.

Nurse - very friendly staff no complaints!

Happy as it is Sometimes difficult to get through on phone to order scripts

Good time keeping and pleasant and understanding staff

Everything don't think you can improve

No issues, had no extra waiting time