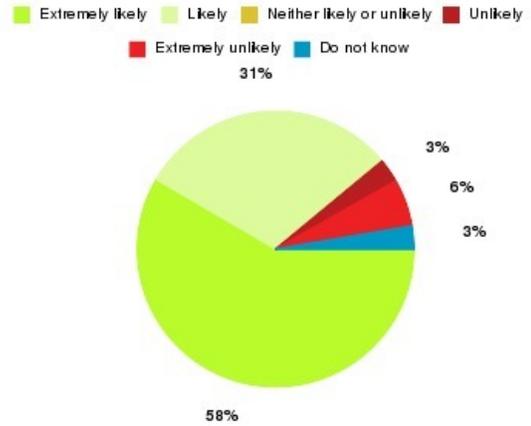


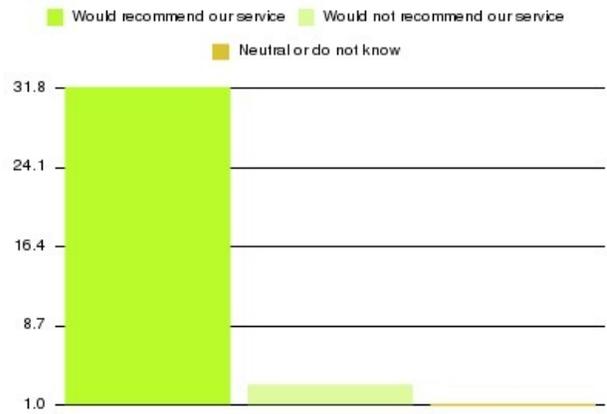
## GP – Calvert Practice (1st floor) Summary

Number of responses: 36

Recommendation	Amount	Percentage
Extremely likely	21	58.333%
Likely	11	30.556%
Neither likely or unlikely	0	0.000%
Unlikely	1	2.778%
Extremely unlikely	2	5.556%
Do not know	1	2.778%



Recommendation	Amount	Percentage
Would recommend our service	32	88.889%
Would not recommend our service	3	8.333%
Neutral or do not know	1	2.778%



## Comments

Practice Nurse Fiona. Nurse v good put me at ease. Saw Doctor and was diagnosed promptly and issued with a prescription.

Saw Pharmacist. Cant always hear what foreign doctors say. happy to see pharmacist rather than Dr.

Saw Doctor/Nurse

Saw Doctor.

**Saw Nurse What could be improved; Appointments.**

Saw Doctor

Saw nurse. Improved; Problems in the past but better now. All very nice appointments.

**saw Doctor Last appointment wrong dose re medication.**

Saw Doctor Appointments?? running late

saw Doctor

**Saw Nurse Practice as a whole could be improved.**

**nurse Could be Improved - Appointments.!!!**

**Medication and blood pressure check. Could have choice of appointment day and time. Pity cant liaise with pharmacy get tablets as they did same check (and BP) six weeks ago. Hopefully might get tablets properly after this visit - is usually hit and miss. Was efficient though not long to wait and staff were really nice.**

**Dr G is very rude and abrupt and I feel more anxious about my condition.**

Pharmacist Very helpful - would have been nice to collect my prescription at the same time but understand it needs to be signed. Thank you.

Nurse Fiona Perfect! Nice one.

Friendly staff as always

Very friendly and informative

Nothing was treat very good on time appointment very good service today thank u

Pharmacist medication review. Able to speak to pharmacist without being rushed. More time than with the doctors.

Review with Pharmacist Emma was friendly and explained things brilliantly.

Having the same not and not depending on locum . Nurse appointments have improved in waiting times, and pharmacist assessment is excellent.

**TV screen not working in reception. Staff friendly**

Always a pleasure visiting the nurses here as I'm a regular they are so caring

Medication check

I have been receiving depixol injections for over thirty years on a regular basis usually from female nurses, but recently due to staff changes, I have to see a male nurse. Usually male nurses are inpatient, rude, ham fisted and prone to aggressive outbursts, but Tony James is an exception to that usual experience and has treated me recently with expertise and gentleness. Is highly skilled and competent and still fit and strong for a man of his age. He is also skilled on the keyboard and he probably has a wealth of experience. I will be disappointed if he leaves.

Pharmacist On time.

medication review very good one on one