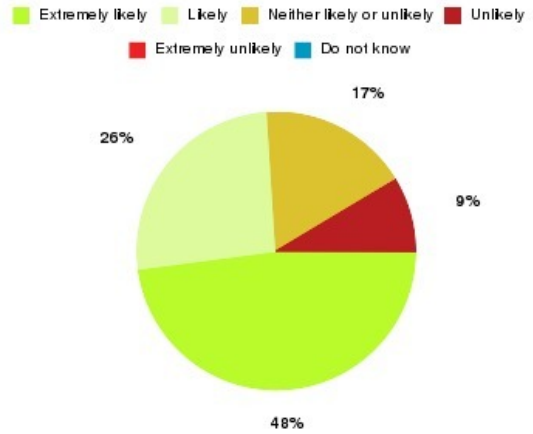


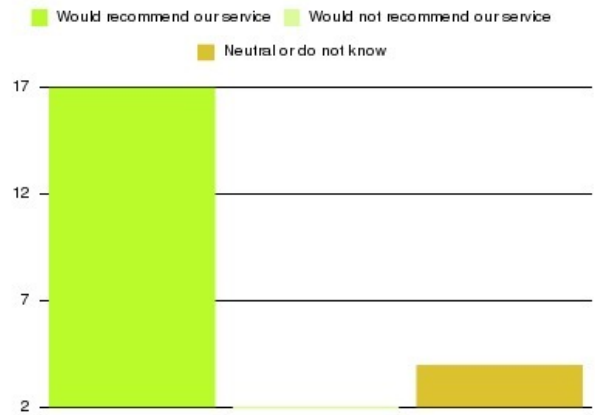
GP - Calvert Practice Summary

Number of responses: 23

Recommendation	Amount	Percentage
Extremely likely	11	47.826%
Likely	6	26.087%
Neither likely or unlikely	4	17.391%
Unlikely	2	8.696%
Extremely unlikely	0	0.000%
Do not know	0	0.000%



Recommendation	Amount	Percentage
Would recommend our service	17	73.913%
Would not recommend our service	2	8.696%
Neutral or do not know	4	17.391%



Comments

Too long to get an appointment, can never get through on the phone the same day. Rang all day no answer.

Bit of an issue understanding the doctors, okay doctor understanding me.

Very good treatments to date.

Very happy today

Excellent appointment.

Very difficult to get appointments waiting time 2 weeks.

All good.

The appointment was good. Difficulty getting through on the phone, sometime have to wait weeks for an appointment. No self check in.

Very happy nice nurses and great advice.

Pharmacist very informative, very happy with visit today.

Very pleasant and informative.

Excellent service. Not rushed and good explanation, very happy.

Great consultations, happy with the outcomes.

Rang for 2 hours, came and qued in the end. We are both in mid 80's, not great as this is a problem.

No problems and thought i was treated very well and kindle.

Good appointment

Seen for medication review by pharmacist. Introduced self, explained process of renew. Bp checked, repeat script now ordered to pick up at local pharmacy - excellent service, Thank you.

Brilliant

Excellent, very good.

Always good (Nurses) Surgery much better now.

Excellent appointment, much more information given then before.

Phone not answered - Big problem with the phones. Staff and Doctors are brilliant.